

Some instructors are now giving their students the ability to attend classes online with a new program called Zoom. All UB students, faculty, and staff are automatically eligible for a Basic user account, and can download the software by logging in to <http://ubalt.zoom.us> with their UB netID and password. Zoom will also automatically download the first time you try to join a meeting if you have not already installed it.

This guide explains how to join class sessions with or without the software already installed.

BASIC EQUIPMENT NEEDED

Internet Connection – the stronger the better, as weak connections may seriously impact your class experience. Wired connections are generally more stable than WiFi, but both will work

Web browser – Any web browser should do the trick—Internet Explorer, Mozilla Firefox, Safari, and Chrome all correctly access the Zoom website

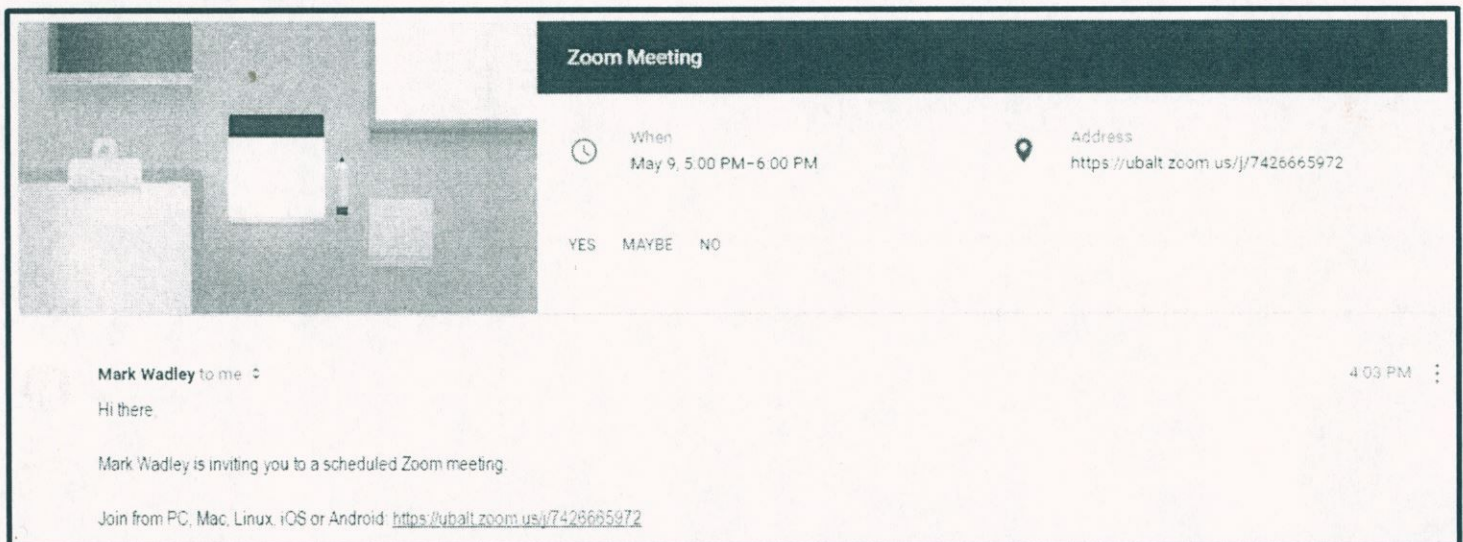
Webcam – video capability is *not* required for attendance, but does enhance the experience

Microphone – often built in to recent-model laptops and webcams; if you do not have one, they can be checked out from the Media & Classroom Services desk in Business Center 002

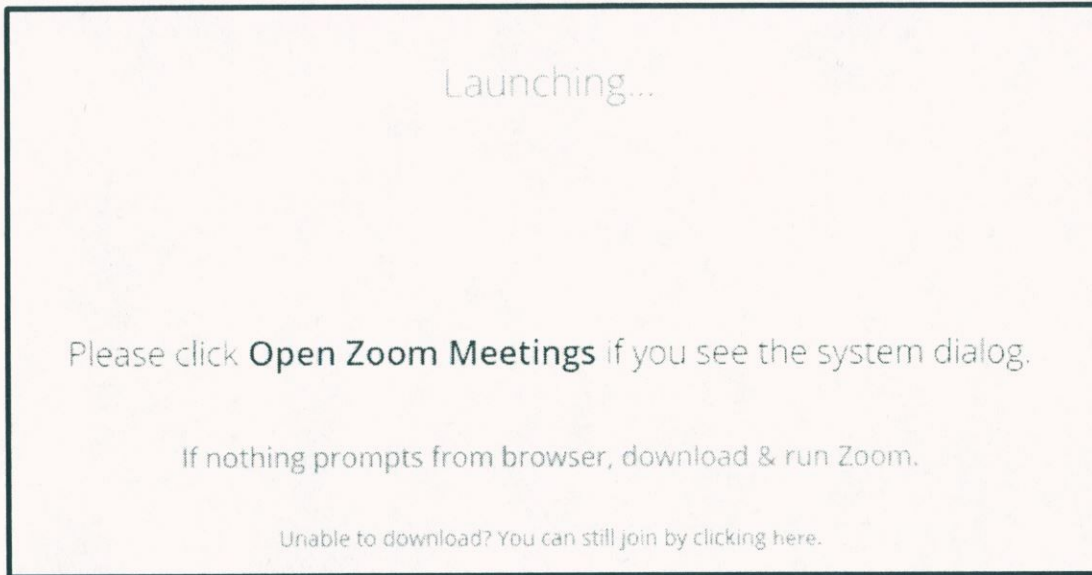
Speakers or headphones – headphones are recommended if you'll be attending the session in an area with background noise

JOINING A CLASS SESSION

1. Before the start of your class, you will receive an email containing a calendar appointment and a link. The image below shows how this will look in Gmail's web app; it may look different through other email services but the basic content will be the same: an appointment and a **Join from PC, Mac, Linux, iOS, or Android** link.



2. Clicking the link will open a Zoom web page. If you have the Zoom application installed on your computer, it will open automatically with this page. If you do not have the desktop application installed, click **download & run Zoom** or simply follow the onscreen directions to **Run** the installation file, which should download automatically.



3. Downloading and running the Zoom application will automatically install the software on your computer. This installation does not require administrator rights and can be performed on any computer.
4. Once the application has installed, you should see a box prompting you to enter your name (shown to the right). Enter your name and click Join.

Please enter your name.

Your Name:

Remember my name for future meetings

Join

NOTE If you access the Join link from a mobile device, you will be redirected to the application store for that device (App Store, Google Play Store, etc). Simply download the application to get started. You may need to click on the Join link again after the installation has completed.

5. Before you fully connect to the session, you will see a window allowing you to select your audio input. Click the large green button to join with your computer's default microphone. If you do not have a microphone, open the Phone Call tab to use your phone for audio.

